

## Doctors For Kids Financial & Wellness Center Policy 112114

These policies are established to ensure ease of registration, the quality of your experience and the safety of all persons in the Wellness Center.

Parents or legal guardians are required to fill out the massage questionnaire prior to the first appointment and to update any changes at each appointment along with signing it at each appointment.

Parent or legal guardian must be present in the room at all times during child's massage and will not leave any child unattended in any part of the wellness center at any time.

Children must be accompanied by a parent or legal guardian at all times, this is not a drop off facility.

Shoes must be removed prior to entering the Yoga Studios.

### Course/Class/Special Event Fees

Prices are listed in the fee schedule. Course/Class/Special Event prices are non-negotiable and may be changed at any time, except for the courses that have already been paid for by the client.

### Registration

- Clients may register online at [www.drmavani.org/wellness-division](http://www.drmavani.org/wellness-division)
- Telephone and registration in person registration is also available upon special request

Wellness division telephone is (248) 650-5009 option #6

Wellness division email is [patient.concierge@drmavani.org](mailto:patient.concierge@drmavani.org)

### Payment

Full payment is necessary to guarantee enrollment and is due at least 48 hours prior to the start of any course. Payment online secures your place on a course (some courses will fill quickly and early registration is advised, as places are available on a first come, first serve basis.

Special Events require payment 7-10 days prior to date of service. Payment online secures your booking. Reminders are not always possible, so please make a note of your special event schedule and be sure to go online within the 7-10 day timeframe to secure your booking.

Classes require payment anywhere from 48 hours to 7 days prior to service, depending on the type of service. Payment is due at time of booking online. Time slots are available on a first come, first serve basis.

We accept most major credit cards through our online booking system. If prior arrangements have been made to pay by check, please make checks payable to Doctors For Kids. Cash is accepted for in person registrations by prior arrangement. A \$20 returned check fee applies to all returned checks.

### Cancellation and Makeup Policies

Doctors For Kids Wellness Division reserves the right to cancel classes with **insufficient enrollment**. Classes will be cancelled and notifications to students will be made (1) business day prior to the start of the class. Full refunds or credits will be given when Doctors For Kids cancels a class due to low enrollment.

**Individuals who miss a session are not entitled to makeup sessions or refunds.**

If a session or service is cancelled for any reason, such as weather or staff absences, an alternate makeup date will be provided, however, the time and day may vary from the standard, for makeup sessions.

### Refunds

Classes will not be prorated unless the enrolled person has a medical or family emergency, in which case a credit will be placed on the participants account.

Refunds will be issued only if Doctors For Kids cancels the class due to low enrollment. **A \$10 prorating fee will apply.**

### Materials

#### Family and Children's Classes

Please bring along a yoga mat for yoga classes.

Please bring along all items you will need in order to be comfortable while visiting the Wellness Center.

### Food and Drink

Food and drink are not permitted in the Yoga Studio or Consulting Rooms, but may be brought into the waiting areas, as long as they are **NUT-FREE**. Everyone is expected to clean up after themselves and leave the center as they found it or would wish to find it.

### Schedule of Fees

Fees vary according to the service – many services are individualized and the following is a general guide.

- Yoga Course: \$99 for a set of 4 sessions in a course
- Semi private therapeutic/medical yoga:
  - 2 people: \$140 per hour
  - 3 people: \$160 per hour
- Private Yoga/Therapeutic/Medical Yoga: \$100 per hour
- Private Yoga/Therapeutic/Medical Yoga: \$60 per half hour
- Infant Massage Course: \$120 for a set of 4 sessions in a course
- Mommy and Me Yoga: \$60 for a set of 4 sessions in a course
- Prenatal Yoga: \$60 for a set of 4 sessions in a course
- General Massage \$80 per hour
- General Massage \$60 per half hour
- Specialized massages will vary
- Additional/New or Specialized services are not listed – please email: [patient.concierge@drmavani.org](mailto:patient.concierge@drmavani.org)

The above fees are correct at time of publication and are subject to change without notice.

**Wellness Division services are not covered by medical insurance or HSA.**

### Waiver of liability

Participant understands that although the facilities, equipment and services of DFK and the Programs are designed to provide a safe level of beneficial exercise and enjoyment, there is an inherent risk that use of such facilities, equipment, services and participation in the Programs may result in injury. Therefore, Participant agrees to

specifically assume all risk of injury for Participant while Participant is using any of DFK's facilities, equipment, services or participating in the Programs and hereby waives any and all claims or actions that may arise against DFK or its owners, employees, contractors, volunteers as a result of such injury. These risks include, but are not limited to: (1) Injuries arising from Participant's use of any equipment in connection with the Programs, whether occurring inside

or outside of DFK, (2) Injuries arising from Participant's transportation to and from a site that is a part of the Programs, (3) Injuries or medical disorders arising from Participant's participation in the Programs, whether occurring within or outside of DFK, and (4) Actions taken or decisions made by DFK, its staff members, volunteers or chaperones regarding medical or survival procedures for Participant.

Questionnaire must be filled out and signed prior to first massage and signed with any updates prior to each massage session.

### Assumption of risk

Participation in the Programs naturally may involve the risk of injury, whether Participant or someone else causes it. As such, the undersigned agrees that he or she understands and voluntarily accepts this risk on behalf of Participant and agrees that DFK will not be liable for any injury, including and without limitation, personal, bodily or mental injury, economic loss or any damage to Participant resulting from the negligence or other acts of DFK or anyone else using the facilities or participating in Programs. If there is any claim by anyone based on any injury, loss, or damage described herein, which involves Participant, the undersigned agrees to (i) defend DFK against such claims and pay DFK for all expenses relating to the claims, and (ii) indemnify DFK for all obligations resulting from such claims.

I have read the Waiver of Liability and Assumption of Risk thoroughly and understand the terms. My participation in the Programs and my execution of the Waiver of Liability and Assumption of Risk are both purely voluntary and I elect to do so in spite of the risks.

IF PARTICIPANT IS UNDER 18 YEARS OF AGE, A PARENT OR LEGAL GUARDIAN MUST AGREE TO THE FOLLOWING:

I, the parent or legal guardian of the Participant, hereby execute the foregoing Waiver of Liability and Assumption of Risk for and on behalf of Participant and agree to bind myself, Participant and any heirs, next of kin, assigns or personal representatives to the terms of the Waiver of Liability and Assumption of Risk. I represent that I have full legal authority to act for and on behalf of Participant, and I agree to indemnify and hold harmless DFK for any expenses, claims or liabilities that may arise as a result of any insufficiency of my full legal authority to execute the foregoing Waiver of Liability and Assumption of Risk.

### Gift Certificates

Give the gift of life skills and relaxation!

Purchase a gift certificate to use in the Doctors For Kids Wellness Center – perfect for new moms or kids. Doctors For Kids gift certificates can be used for anything we offer at the Wellness Center, ranging from studio courses to personal yoga sessions and make great shower gifts for new moms who can learn the art of infant massage.

- Available in any denomination
- Can be redeemed for any service in the Doctors For Kids Wellness Center
- Your gift card can be mailed in a beautiful gold envelope to the recipient
- Gift certificates can be purchased by contacting [patient.concierge@drmavani.org](mailto:patient.concierge@drmavani.org) or calling (248) 650-5009 option #6